

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 18th day of December 2018

C.G.No:280 /2018-19/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K. Mahender Reddy,
S/o. Krishna Reddy,
Budili Gramapanchayat,
Gorantla (M),
Anantapur Dt.

Complainant

AND

1. AE/Op/Gorantla
2. ADE/O//Puttaparthi
3. DE/O/Kadiri
4. SE/O/Anantapur

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Delay in releasing of AGL Service connection.
2. Respondent No: 1 had submitted his written submission to the Forum, wherein he submitted that the complainant grievance was resolved on 25.08.2018 by erecting a 25 KVA distribution transformer, 180 Mtrs LT AB Cable.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 29.11.2018 at 11:35 AM .
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the Complainant.

DESPATCHED
DATE 21/12

C.G.No:280/2018-19/Anantapur Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 18th December 2018.

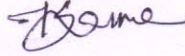
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.